

Refund Policy

Student/Payer may cancel enrollment after providing written notice to ITA under the following conditions:

Student/Payer will be eligible for a 100% refund under the following conditions:

- Written request.
- Within 3 days of user ID and Password created.
- Logged 0 hours of courseware training.

Student/Payer will be eligible for a **25% refund** under the following conditions:

- Written request
- Over 7 days after user ID and Password created.
- Logged less than 2 hours.

Student shall receive **no refund** under the following conditions:

- Over 7 days of user ID and Password created.
- Over 2 hours logged in.